

DAH PDG Performance Report - Appendix 1

Quarterly report for 2015-2016

No headings

For Decent and Affordable Homes - Cllr Ray Stanley Portfolio

For MDDC - Services

Filtered by Performance Status: Exclude PI Status: Data not due, Not calculable

Key to Performance Status:

Performance Indicators:	No Data	Well below target	Below target	On target	Above target	Well above target
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Performance Indicators								
Status	Title	Prev Year End	Annual Target	Current Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act
On target	<u>% Emergency Repairs Completed on Time</u>	100.00%	100.00%	100.00% (3/12)	100.00%			
Management Notes:								
On target	<u>% Urgent Repairs Completed on Time</u>	99.94%	100.00%	100.00% (3/12)	100.00%			
Management Notes:								
On target	<u>% Routine Repairs Completed on Time</u>	99.98%	100.00%	100.00% (3/12)	100.00%			
Management Notes:								
Below target	<u>% Repairs Completed at First Visit</u>	99.87%	100.00%	100.00% (3/12)	98.28%			
Management Notes:								
Below target	<u>Rent Collected as a Proportion of Rent Owed</u>	100.09%	100.75%	100.75% (3/12)	96.96%			
Management Notes:								
Above target	<u>Rent Arrears as a Proportion of Annual Rent Debit</u>	0.60%	1.00%	1.00% (3/12)	0.94%			
Management Notes:								
Below target	<u>% Decent Council Homes</u>	100.00%	100.00%	100.00% (3/12)	96.25%			
Management Notes:								
(June)								
At the beginning of each financial year our asset management database flags up a number of properties that will become non decent for one reason or another throughout the year. As the year progresses the non decent properties will be picked up as part of the main contract we have running it is envisaged that at the year end they will be once again 100% decent								
(SB)								
Below target	<u>% Properties With a Valid Gas Safety Certificate</u>	99.86%	100.00%	100.00% (3/12)	99.72%			
Management Notes:								
(June)								
Six properties failed due to tenants not allowing contractor access to carry out checks and issue the Landlord's Gas Safety Record.								
(WD)								
Above	<u>Average Days to Re-Let</u>	14.9days	17.0days	17.0days (3/12)	16.3days			

